**Technical Questionnaire**

**Supply of Ice Reconnaissance Services**

Please provide an overview to the following questions below. Your submission should be accurate and comprehensive.

1. Quality Management System to support Ice Management Services
2. Provision of satellite, flight, and any other services to detect ice
3. Provision of aircraft for ice reconnaissance flights, including age and quality assurance of that aircraft
4. Provision of ice and weather data management services, including the ability to produce historical ice and meteorological data reports
5. Provision of an Onshore Ice Coordination Center whose purpose would be to manage all data related to weather and ice. Describe how the OICC would be managed during Ice Season including a description of the role of the Onshore Ice Coordinator
6. Management of the Basin-wide Joint Ice Management Strategy with collaboration initiatives between Operators
7. Data management, including the sources of data and how each source would be managed
8. Provision of industry best-practice Ice Management Plans, Annual Ice Report, and other ice and weather related documentation
9. Training management system to support Ice Observers in the latest regulatory training requirements – for training related to ice, weather, passive acoustic, and seabirds and MMO observing/monitoring and travelling to an offshore facility
10. Provision of offshore Ice Observers to offshore facilities during Ice Season
11. Experience in automation and digitalization initiatives